

The BlueCard Program

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BlueCard is a national program that enables members of one Blue Cross and/or Blue Shield Plan (Blue Plan) to obtain healthcare services while traveling or living in another Blue Plan's service area. The program links participating healthcare providers with independent Blue Plans across the country and around the world through a single electronic network for claims processing and reimbursement.

Advantages to providers

As a participating physician, other healthcare provider or facility of Regence BlueCross BlueShield of Oregon (Regence BCBSO), you may render services to patients who are members of other Blue Plans.

The BlueCard Program allows you to conveniently submit claims for members from other Blue Plans, including international Blue Plans, directly to Regence BCBSO. We will be your one point of contact for all of your claims-related questions.

Advantages to Blue Plan members

The program allows members to access providers and savings--and receive the same benefits as their Blue Plan--while traveling or living in our service area.

Claims and products included

BlueCard applies to all inpatient, outpatient and professional claims.

This includes:

- ◆ traditional,
- ◆ preferred provider option (PPO),
- ◆ point-of-service (POS) and
- ◆ Health Maintenance Organization (HMO) products.

Benefits and claims exempt

The following benefits are exempt from BlueCard:

- ◆ dental and
- ◆ prescription medication

In addition, claims for the Federal Employee Program (FEP) are exempt from the program.